



HAMILTON

FURNISHINGS



HAMILTON

FURNISHINGS

Meeting Customers' Demands Every Time

As an innovative furniture concept provider, Hamilton has established an excellent reputation for quality products & services. So what is the secret of our success? From the start, we realised that it is our customers who form the foundation of our business. This is why through the years we have always painstakingly endeavoured to give you what you want... if not more!

Do you desire Variety?

Be amazed by our extensive product lines. At Hamilton, we have one of the largest catalogues in the business, with over 2,500 items including countless colour and fabric combinations to meet all your individual needs. We are also debuting new designs and nearly 50 new furniture ranges!



Competitive Pricing?

Our items are always reasonably priced. In addition, the current unfavourable global economy has inspired us to offer even lower prices for our exclusive range of items. This is done via an optimised production which allows us to utilise our resources more efficiently and at a reduced cost so that you can reap the benefits.

How about Superior Quality?

At Hamilton, all our products and designs are manufactured in exclusive partner facilities accredited with the prestigious ISO 9001:2000 certification. Each and every part of our furniture is produced in accordance to the most stringent international standards and the strictest quality checks. So, you can rest assured that all the products which leave our premises are of nothing but the highest quality.

And Speed?

We understand that in the business world, everything revolves around speed – you need everything fast and efficiently. This is why we make it a priority to respond to your enquiries within 24 hours and ensure that orders are shipped within 14 days maximum ensuring delivery to you within 6 weeks!

What about Personalisation?

Different customers from different parts of the world have their own needs and requirements. With our efficient customer support and facilities, we are able to meet each and every one of them. Among the many services we offer are the Fast Mix Ordering Support, Parts Claim Support and Warehousing & Forecast Order Support as well as other customer-driven services to ensure that you know you are always at the centre of our attention.



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a pristine haven
your own personal sanctuary







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WINSTON

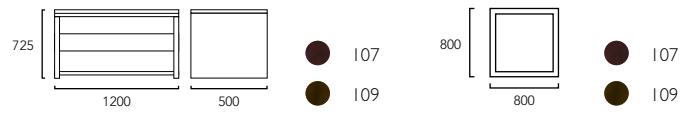
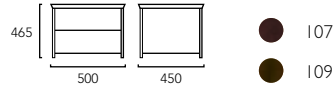
Bed without Cushion
6569179

Bed with Cushion
6569179/8561306

Bedside Table
1509137

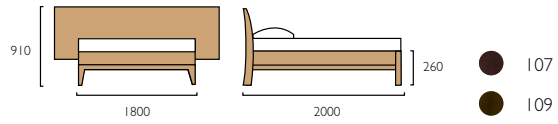
Dresser
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Mirror
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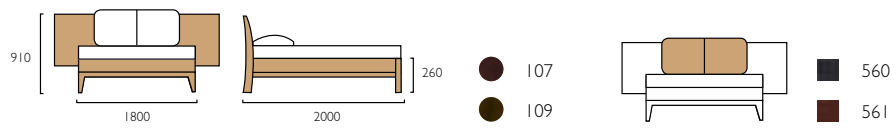




WINSTON



WINSTON





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FELTON

Bed
6569181/8561307

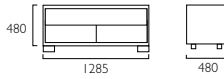
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Dresser
1509139

Mirror
0506050



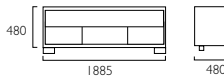
JAIRO



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JAIRO



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EUGENE

Shelf
5002002

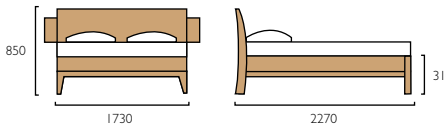
JAIRO

TV Cabinet 480 x 1885
3302124

TV Cabinet 480 x 1285
3302126



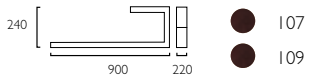
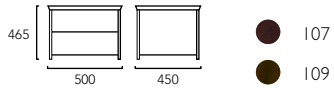
FELTON



- ■ 107/560
- ■ 109/561

alluring opulence





EUGENE





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RAYMOND

Bed
6569177

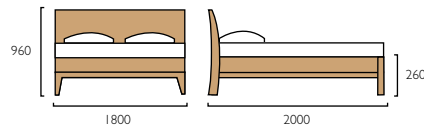
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1509137

Dresser
1509139

Mirror
0506050



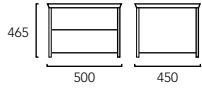
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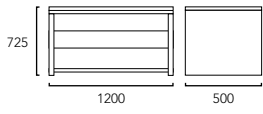
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pinnacle of innovative style

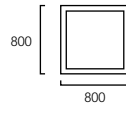




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LAURENCE

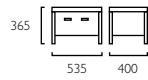
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6569149/8541215

Bedside Table
1509068

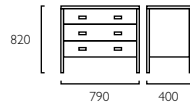
Chest
3506105

Dresser
3506097

Mirror
0506021



● 107



● 107



● 107

GREECE

Sofa 1 Seater
2300087/8640248

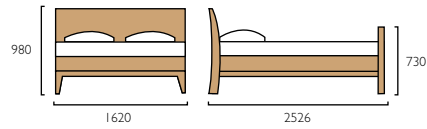
Sofa 2 Seater
2300088/8640249

Sofa 3 Seater
2300089/8640250

Ottoman
2300090/8640251



LAURENCE

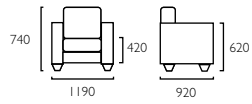


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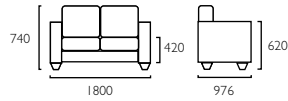


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- 640
- 641
- 643



GREECE

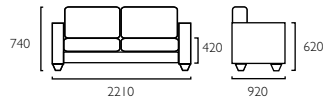


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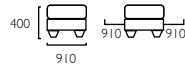


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- 643



GREECE



● 107

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BRIAN

Bed
6569130/8541124

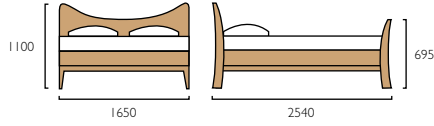
Bedside Table
1509068

Dresser
3506097

Mirror
0506021

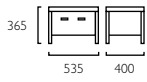


BRIAN

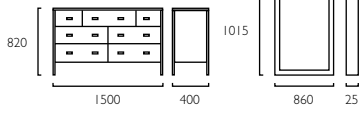


● ■ 107/541





● 107



● 107





HAMILTON
FURNISHINGS

KENT

Bed
6569148/8541214

Bedside Table
1509068

Chest
3506105

Dresser
3506097

Mirror
0506021

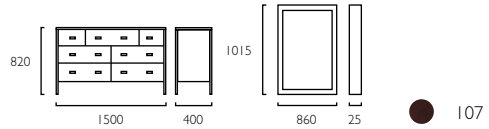
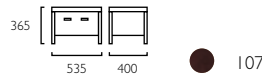
GREECE

Sofa 1 Seater
2300087/8321248

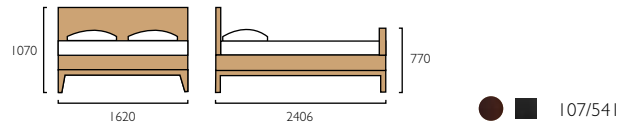
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2300088/8321249

Sofa 3 Seater
2300089/8321250

Ottoman
2300090/8321251

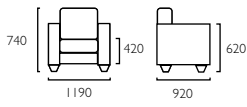


KENT





GREECE

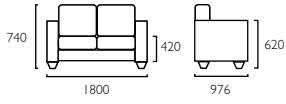


● 107

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- 323 643



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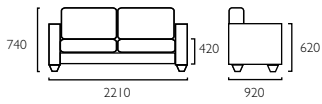


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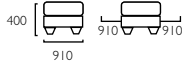


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- 321 641
- 323 643



GREECE



● 107

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- 321 641
- 323 643





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refined
splendour



Bed
Winston
6569179/8561306

Bedside Table
1509137

Dresser
1509139

Accessories
Daffodil Mirror 800 x 800
0506050

Daffodil Mirror 800 x 1800
0506052

BEDROOMS





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RAGO

Bed
6569106/8541074

Bedside Table
1509068

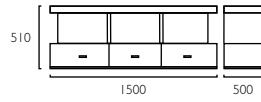
Chest
3506105

Dresser
3506097

Mirror
0506021



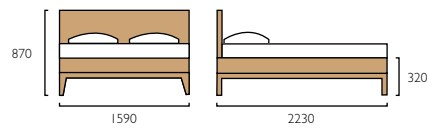
NARDO



● 107
● 109



RAGO

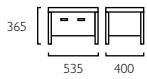


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NARDO

TV Cabinet
3409129





● 107



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ROBBIN

Bed
6569154

Bedside Table
1509122

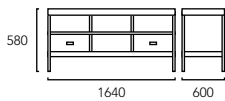
Dresser
1509123

Mirror
0506044

TV Cabinet
3302103



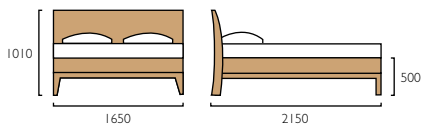
ROBBIN



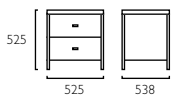
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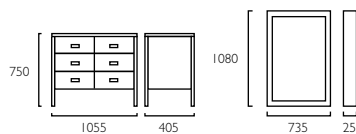
ROBBIN



- 109



● 109



● 109





HAMILTON
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EDISON

BED
6569150/8541222

Bedside Table
1509116

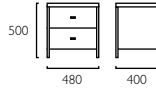
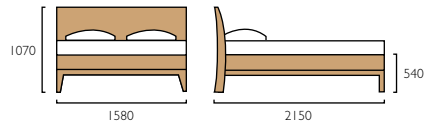
Chest
3509160

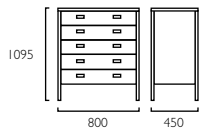
Dresser
1509117

Mirror
0506035

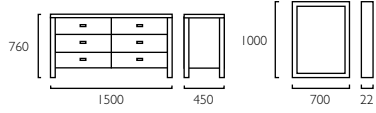


EDISON





● 109



● 109





HAMILTON
FURNISHINGS

CARTER

Bed
6569151

Bedside Table
1509116

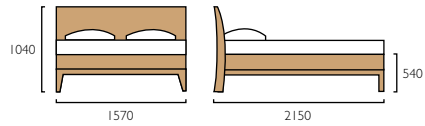
Chest
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Dresser
1509117

Mirror
0506035

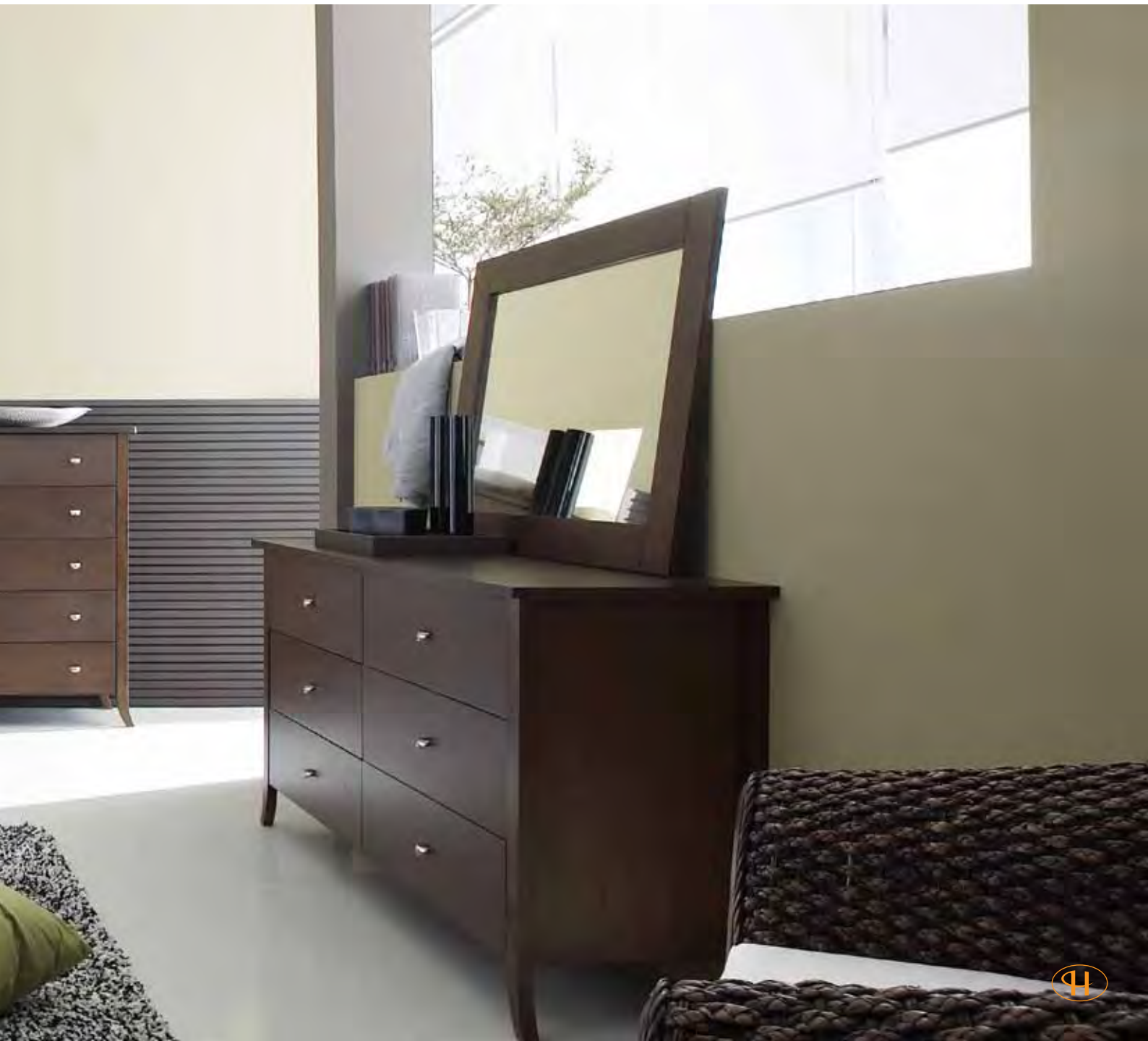
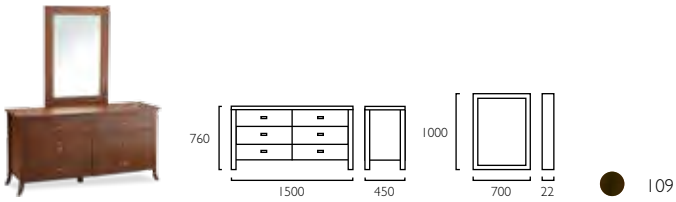
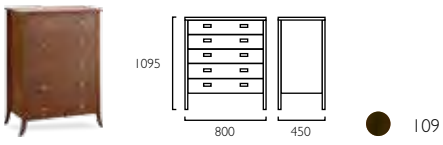


CARTER



● 109





Customer Support Policies

Fast Mix Order Support

Place your orders quickly and conveniently with our Fast Mix Order Support. All you have to do is choose the models you would like from our vast product range, select the quantity and we will have your goods ready to ship within 14 days – ensuring 6 weeks delivery. Our sophisticated, computerized systems allow us to process your orders in a timely manner.

You can mix and match with greater flexibility and choice without minimum order restrictions from a vast variety of models and colour variations. Fast Mix Order Support is not a mere promise; it is our guarantee for exceptional customer service!

Fast Response Support

Fast Response Support means that all your requests become our top priority. Your e-mails and/or faxes will be responded to within 24 hours. All your orders will be shipped out within 14 working days as long as the item you order is as per our catalogue. Now, you can make quicker business decisions with our instantaneous price quotation and fast shipment delivery.

Quality Warranty Support

Backed by years of experience and expertise, we are confident in our product quality. This is why all our products come with a 12-month parts warranty from the date your shipment arrives with you.

Parts Claim Support

The occurrence of missing elements upon delivery is 0.05% at Hamilton. We are doing our very best day to day to reduce it. Parts Claim Support eases the hassle of replacing the missing parts. If the part you claim is small and light, we will courier it to you as soon as possible. If the part you claim is bulky or heavy, we will send it to you on our next delivery to your area.

Parts Consistency Support

It is essential that our products are consistent. This means that whichever model you are purchasing from us, you are assured that we can supply you the exact specifications for that same model throughout our business relationship. In the event of parts claim or interchange for replacements, you are guaranteed of parts consistency.

Quality Guidance Support

Different countries and clients have their own quality concepts and criteria. As we are supplying to international markets, we set an international standard to ascertain that our product quality meets even the most stringent requirements. Please see the section "Special Features" opposite for further details.

Warehousing & Forecast Order Support

Our Warehousing & Forecast Order Support is applicable to all our major business partners who require a Just-In-Time delivery. Whenever you inform us about your forecast sales, we will prepare your order immediately without any commitment from you. We will then keep your products in stock and send a Just-In-Time delivery to you. If you do not meet your forecast sales, do not worry. We will happily accept your order cancellation as our wide distribution network allows us to absorb any surplus goods.

Business Expansion Support

We believe in nurturing a long-term business relationship with our customers. This is why we keep on expanding our services and product lines to offer more diversity to our product range. Promotions are also held bimonthly for our existing product lines to encourage greater buyer response for you.



Special Features

Warranty

Hamilton provides a 12-month warranty to our customers from the date of goods arrival. The warranty does not cover glass breakage, damage or failure of furniture caused by fire, accidents, incorrect installation or storage, wrong cleaning methods, scratches or unreasonable care.

Tempered Glass

We take great care about the safety aspects of our furniture. This is why we only use 100% top grade tempered glass for the glass parts and material of all our furniture. The strength and unique fracture pattern of tempered glass ensures minimal damage and injury, should an accident occur.

Drop Test Certified Packaging

We like to see that our products are comfortably protected before they get shipped out. After all, they do travel all over the world. This is why our furniture pieces are always packed individually. To further cushion your shipment, our packaging material is foam protected and adheres to the drop test criteria.

Special Features Desiccant

To ensure that our products are delivered to our customers in the greatest condition and quality, we make sure that we use desiccant to remove humidity. The desiccant keeps our products at the driest condition possible to avoid fungus growth during the whole shipping process.

Protection Disc

We never forget to use protection discs on all our products' legs to protect the furniture from scratching the floor.

Product Line Drawing On Carton

All our products are shipped in cartons that are clearly marked with a line drawing of the respective products to facilitate easy identification among our customers.

Detailed Paint Finishes

We take great pride in providing furniture that is both functional as well as aesthetically enhanced. This is why we have taken extra effort to ensure that each and every available surface of our products, including internal and underside surfaces, is fully painted.

Product Care

Wooden surface

- Do not expose to direct sunlight as this may darken or lighten your in-door wood furniture
- Do use protective pads with placemats when placing extremely hot utensils on the furniture surface
- Do not use detergents or chemical cleaners on your furniture, this may damage the finishing
- Do not pour polish directly onto the furniture
- Do not write on thin paper over the surface of the furniture without a protective pad
- Do not drag objects over the furniture's surface, please lift them carefully
- Avoid silicone which may damage the finish of furniture
- Avoid certain chemicals and materials which may react with wood finishes
- Polishing and waxing need not be done frequently. For daily cleaning, just gently rub with a soft cloth over the surface

Upholstery

- Direct sunlight can damage the fabric/leather's original brightness and texture. It makes the material brittle and weak as well
- Dust your upholstery carefully. Vacuum the surface using a vacuum cleaner with a brush attachment.

Stain Removal Guide

Heat Marks

Rub gently along the grain using a dry steel wool soap pad or a cloth dampened with camphorated oil or mineral spirits, or rub gently along the grain with extra-fine (0000) steel wool. Wipe clean and wax or polish.

Paint Marks

If fresh, remove latex paint with water and oil-based paint with mineral spirits. If dry, soak spot in boiled linseed oil, wait until paint softens and lift carefully with a putty knife or wipe with cloth dampened with boiled linseed oil. Residue can be removed by rubbing along the grain with a paste of boiled linseed oil and rotten stone. Wipe dry and wax or polish.

Sticking Paper

Dampen the paper thoroughly with salad oil, wait five minutes and rub along the grain with extra-fine (0000) steel wool. Wipe dry and wax or polish.

Wax or Gum

Harden the substance by holding an ice cube wrapped in cloth against it, then use your fingernail or plastic credit card to remove it. Rub the area with extra-fine (0000) steel wool dipped in mineral spirits. Wipe dry and wax or polish.

Cigarette Burns (light)

Rub with scratch-concealing polish, or with a paste of linseed oil and rotten stone, working with the grain until the burn mark disappears.



HAMILTON

F U R N I S H I N G S

HAMILTON FURNISHINGS

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